

(Re- Accredited by NAAC "B++" Grade With CGPA: 2.81
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GRIEVANCE REDRESSAL CELL

ANNUAL REPORT OF 2018-19

In the academic year 2018-19, Three grievances have been received.

- 1. Some fans in the Class rooms and Girl's waiting hall are not functioning.
- 2. Men students requested for parking shed.
- 3. Water taps are not properly working

Out of the three, two were redressed by repairing the fans and Water Taps and the third one was informed to higher authorities seeking financial assistance to construct parking shed for Men students

CONVENOR'

GRIEVANCE REDRESSAL CELL

PRINCIPAL KVR, KVR & MKR COLLEGE KHAJIPALEM-522 329





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GRIEVANCE REDRESSAL CELL

ANNUAL REPORT OF 2019-20

Three complaints have been received during year 2019-20

- 1. Students asked for enough sports equipment
- 2. Computer Science students asked for the repair of malfunctioning desktops in the computer lab.
- 3. Students asked for the library's reference volumes to be properly organised.

The three complaints the students had were all resolved. Physical Director was requested for indent for the purchase of required sports articles and the necessary items were arranged for the students to use during playtimes, In the computer lab and other departments, defunct desktop computers were mended and used for the benefit of the students. The reference volumes in the Library were kept in a systematic sequence for easy search of the visitors.

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GRIEVANCE REDRESSAL CELL

ANNUAL REPORT OF 2020-21

In the academic year 2020-21, Four grievances have been received,

- 1. Request for arrangement of dustbins to keep sanitary napkins in Girl's waiting hall.
- 2. Request for arrangement of Naphthalene balls in Girl's and Boy's toilets.
- 3. Students also requested for shuttle bats and cocks.

All the three grievances received from the students were redressed. In Girls Waiting hall, Dust bins were arranged to keep the sanitary napkins besides reairing the water tap. Napththalene balls were placed in Boys and Girls toilet blocks. Physical director was instructed to arrange shuttle bats and cocks for student.

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GRIEVANCE REDRESSAL CELL

ANNUAL REPORT OF 2021-22

In the academic year 2021-22, three grievances have been received.

- 1. Request for arrangement of running water in Girl's waiting hall.
- 2. Cleaning of class Rooms and benches.
- 3. Replacement of Black Board and Tubelight in Seminar Hall.

All the three grievances received from the students were redressed. Running water provided in Girls waiting hall, Strictly ordered the sweepers to clean all the rooms and benches daily. Black board and tube light in Seminar Hall were replaced with good ones.

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ANNUAL REPORT OF 2022-23

In the academic year 2022-23, Two grievances have been received,

- Request for rectifying the Internet connectivity problem in Computer Lab
- 2. Request for Repairing the fans in Class Rooms

The two Grievances received from the students were redressed. The Internet connectivity Problem in Computer Lab was rectified and the fans were repaired in class Rooms.

CONVENOR

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